

First Annual 2010 "CEO" Award
In recognition of excellent customer service
"Customer Empowerment Opportunity"

Presented by: South Metro Regional Chamber of Commerce

To be awarded at the Chamber Annual meeting October 27, 2010

Purpose:

- Present an annual award designed to recognize a Chamber member in good standing who has implemented an effective customer service campaign.
- The entry must identify a customer service need, then design a solution, implement the solution and show results.
- This compilation is designed to build customer service awareness and encourage more customer service implementations.

Nominating member organization and/or individual: please print if other than indicated on entry

Name _____ Title _____

Firm/Organization _____

Address _____ City _____

Zip Code _____ Phone (day) _____ Fax _____

Email _____

Other Comments _____

Provide a brief description of your business: _____

Provide a detailed explanation of why the business you are nominating should receive this award (attach an additional sheet, if required): Please print, limit 500 words.

Continued on back)

(Appropriate Attachments & Collateral Appreciated)

ENTRY FORM

Must be received at Chamber office before Sept 10, 2010
(PLEASE PRINT)

(Please be brief but descriptive)

(All entries become property of Wright Patt Credit Union & SMRCOC)

Name of Nominee _____ Title _____

Type of Business _____

Address _____ City _____

Zip Code _____ Phone (day) _____ Fax _____

Category - Small
(1-10 Employees)

Medium
(11-50 Employees)

Large
(50 + Employees)

Please be specific

Method of identifying Customer Service target need _____

Rational for Customer Service upgrade _____

Method of rollout to employees (include incentive for employee participation)

Method of measurement of Customer awareness and satisfaction _____

Unique Problems solved _____

Estimated Cost (if any) _____ # Of Customers this project has impacted _____

Any future plans? For more expansion of service? _____

Signature

Title

Business or entity

Date

Please fax or mail to:
South Metro Regional Chamber of Commerce
7887 Washington Village Drive, Suite 265
Dayton, OH 45459
(937) 433-2032
(937) 433-6881 Fax

